

VILLAGE OF OAK BROOK

Village Utility Billing Explanation

To provide our customers with better information about the charges for Village services, this billing format has been developed to make it easier to read and understand. This format provides a clearer explanation of your charges and larger type.

To remit payment by mail, detach the bottom portion of the bill and send it with your payment to: Village of Oak Brook, 26018 Network Place, Chicago, IL 60673-1260. Payments can also be brought to Village Hall: 1200 Oak Brook Road, Oak Brook, IL 60523, or pay with a credit card via our website: www.oak-brook.org

If you have any questions about your bill or the format, please call the Water Department at (630) 368-5090.

- 1 MESSAGE CENTER:**
Be sure to refer to this area of your bill. It will contain important notices and information about Village services, activities and events.
- 2 BILL DATE:** The day your bill was prepared and mailed to you.
- 3 ACCOUNT NUMBER:**
Please include your account number when paying by check or on any other correspondence.
- 4 SERVICE ADDRESS:**
The address that receives the water service.
- 5 READING DATE:**
The day your meter/remote was read.
- 6 USAGE:** This section shows how much water was used in 1,000 gallon increments.
- 7 CURRENT CHARGES:**
\$7.33 per month service charge for infrastructure and administrative costs.

Charges for water used
- 8 TOTAL CURRENT CHARGES**
- 9 TOTAL PAYMENT DUE:**
Total amount due if paid by due date.
- 10 Please enter the amount being paid.**
- 11 MAILING ADDRESS:**
This is the mailing name and address on record. If this is not correct, please contact the Water Department at (630) 368-5090.

VILLAGE OF OAK BROOK

1 This is the first utility bill distributed using our new citizen-friendly format: it is now easier to read. It contains more information. This area of your new bill will be reserved to notify you of interesting and important information about current and future events in the Village.

PLEASE SEE OTHER SIDE FOR ADDITIONAL BILLING INFORMATION

<p>NAME: ROBERT JONES</p> <p>SERVICE ADDRESS: 123 OAK STREET</p> <p>2 BILL DATE: 07/08/2013</p>	<p>3 ACCOUNT NUMBER: 1070841</p>
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<p>6 METER INFORMATION:</p> <p>CURRENT READING 507</p> <p>PREVIOUS READING 500</p> <p>7 USAGE 7</p> <p>WATER RATE \$7.68/1000 GAL</p>	<p>BILLING INFORMATION:</p> <p>CURRENT READING DATE 06/29/2013</p> <p>PREVIOUS READING DATE 04/29/2013</p> <p>TYPE OF READING ACTUAL</p>
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CREDIT BALANCE	\$7.61 CR
CURRENT CHARGES:	
SERVICE CHARGE	\$14.66
WATER	\$53.76
<p>8 TOTAL CURRENT CHARGES \$68.42</p> <p>9 TOTAL AMOUNT DUE BY 07/29/2013 \$60.81</p> <p>TOTAL DUE IF PAID AFTER DUE DATE \$66.89</p>	

A 10% LATE PENALTY WILL BE ADDED TO CURRENT CHARGES IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE.

DETACH HERE: RETURN BOTTOM PORTION WITH CHECK PAYABLE TO: VILLAGE OF OAK BROOK DETACH HERE:
MAIL YOUR PAYMENT TO: VILLAGE OF OAK BROOK 26018 NETWORK PLACE CHICAGO, IL 60673-1260
PLEASE DO NOT FOLD OR STAPLE

<p>Village of Oak Brook 1200 Oak Brook Road Oak Brook, IL 60523 www.oak-brook.org Water Billing Inquiries: (630) 368-5090</p>	<p>SERVICE ADDRESS: 123 OAK STREET</p> <p>ACCOUNT NUMBER: 1070841</p>	<p>TOTAL AMOUNT DUE BY 07/29/2013 \$60.81</p> <p>10 AMOUNT PAID </p>
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*****MIXED AADC 601 ***** 111 (0009901) 26-258-03
 11 ROBERT JONES
 123 OAK STREET
 OAK BROOK, IL 60522-0001

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THIS IS AN EXAMPLE BILL - PLEASE DO NOT PAY